



Ribston Hall High School

IT Services Manager Person Specification

	Essential	Desirable
Qualifications	<ul style="list-style-type: none"> Relevant ICT qualification(s) or equivalent professional experience 	<ul style="list-style-type: none"> Undergraduate Degree in relevant subject or a professional qualification and further study
Professional Development	<ul style="list-style-type: none"> An interest in continued personal/professional development Willingness to explore/embrace new ideas 	
Personal	<ul style="list-style-type: none"> Self-motivated with the ability to work independently and use initiative Flexibility and the ability to respond to changing demands Commitment to continuous improvement and development The ability to present succinctly clear and appropriate ideas 	
Experience	<ul style="list-style-type: none"> Proven experience of providing ICT support within a school or similar environment Experience of overseeing a network infrastructure and providing IT services provision to users Line Management experience 	<ul style="list-style-type: none"> Experience in a school-based IT role Budget management experience



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Knowledge, skills and abilities	<ul style="list-style-type: none">• Strong working knowledge of Microsoft 365 tenants and associate services• In-depth knowledge of ICT networks, including routing and switching infrastructure, server operating systems, and network management systems• Knowledge of emerging technologies and their future application in a school environment• Ability to work efficiently and accurately under pressure• Excellent communication and interpersonal skills• Excellent organisational skills and ability to prioritise effectively• Ability to effectively prepare and present information on relation to subject knowledge• Data analysis and reporting skills and experience	<ul style="list-style-type: none">• Demonstrates effective project management skills• Experience of project management
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